



Quality Policy Statement

BIE Group

The BIE Group is one of the world's leading providers of third party inspection, expediting, auditing, and technical recruitment services. It is the policy of the BIE Group Management to determine the requirements of each Client and to execute independent inspection, expediting, auditing, and technical recruitment services in a manner that consistently meets the scope of the assignment.

Our Aims:

- ✓ Implement and maintain a quality management system that meets the requirements of ISO 9001:2015;
- ✓ Operate to the requirements of the quality management system throughout the organisation;
- ✓ Continually improve our performance and quality management system to ensure continued customer satisfaction;
- ✓ Set realistic and measurable quality objectives;
- ✓ Monitor the effectiveness of the system by internal auditing of processes, regular management reviews, and reviewing client feedback.

Our Responsibilities:

- ✓ We will ensure that resources are available to enable us to achieve our objectives and targets;
- ✓ The General Managers of each office are responsible for the implementation of this policy and working to the requirements of the management system;
- ✓ All personnel have a responsibility in their area to ensure that the aims and objectives of the policy are met.

Communication:

This policy is communicated to all personnel and is available on our intranet site, noticeboards, reception areas, and on our website at biegroup.com.

Graham Rush
President - BIE Group
27th February 2025